

## **DIABETIC SHOES AND INSERTS**

Dear Medicare Beneficiary,

In order for Medicare or a Medicare Advantage Plan to be billed for diabetic shoes, inserts or modifications to diabetic shoes, we must have a PRESCRIPTION. We will also need CHART/CLINICAL NOTES from the doctor (MD or DO) who treats you for your diabetic condition. (This is NOT the podiatrist ).

You are being provided this INSTRUCTION SHEET plus a DIABETIC FORM.

### **PATIENT INSTRUCTIONS**

- Fill out the top of the DIABETIC FORM with your name, Date of Birth and Phone Number.
- If you have not had a **foot exam** done by the doctor who treats you for your diabetes within the past six months schedule an appointment with your diabetic doctor for a foot exam.
- Ask your diabetic doctor to fill out the DIABETIC FORM and provide you a **copy of the CHART/CLINICAL NOTES** from your most recent foot exam.
- **Once you have the completed DIABETIC FORM and a copy of the CHART/CLINICAL NOTES** from your doctor, call us to schedule an appointment for evaluation, measurement and selection of your diabetic footwear.

If your Diabetic Form and Chart/Clinical Notes are faxed to our office, we will call you to schedule an appointment. PLEASE DO NOT CALL US to ask if we have received these documents from your doctor. If we have not called you for an appointment, then we have not received these documents.